

Ascend Technologies

24/7 Support

Providing streamlined solutions with uninterrupted support

Businesses often struggle with limited IT resources and the inability to provide round-the-clock support to their employees. This can lead to productivity losses, increased downtime, and potential security risks. Ascend Technologies' 24/7 Support solves this problem by offering constant monitoring, fast issue resolution, and proactive IT support, ensuring your business operations run smoothly day and night.

Services You Gain

Uninterrupted Support

Gain peace of mind with our 24/7 availability. Our dedicated team of Level 1, 2, and 3 resolution staff is always ready to address your IT needs promptly, minimizing downtime, and maximizing productivity.

Proactive Monitoring

Our Support team performs round-the-clock network and server monitoring, ensuring early detection and swift remediation of potential issues. We handle alerts, restart applications and services, and remotely reboot resources, keeping your systems running smoothly.

Expert Triage & Escalation

When genuine alerts arise, our Support team acts as an extension of your internal IT team. We triage and escalate incidents, providing immediate handling and reducing operational downtime.

Scalability & Flexibility

As your business grows, our 24/7 Support services seamlessly scale to accommodate your evolving needs. Our large team of skilled engineers responds quickly and effectively to any situation.



The Ascend Advantage

Experts You Can Trust

Reliable Security

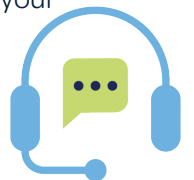
Team Ascend's UCS/SOC 2 Type 2 Certification guarantees the highest level of trust and peace of mind. We prioritize your business' security, with robust IT consulting, cybersecurity, and proactive measures to protect your valuable data.

Unlimited Support

We are committed to providing unlimited, personalized, world-class technical support. Our team of over 100 certified engineers and specialists is dedicated to meeting your business objectives.

Proven Expertise

Team Ascend is recognized as one of the largest technology solutions providers in the central U.S.. With our decades of experience and numerous awards for culture, technological expertise, and ethics, you can trust us as your technology partner.



teamascend.com



Ascend
TECHNOLOGIES