

Microsoft 365

# Copilot

## Revolutionizing productivity with AI-Powered Assistance

Preparing your organization for Microsoft 365 Copilot goes beyond installation—it's about ensuring every part of your environment is ready to harness the full potential of AI-driven productivity. Ascend's Copilot Readiness Assessment is a carefully structured process designed to evaluate your current setup, address potential challenges, and create a clear path for seamless integration.

## Services You Gain

### Pre-Assessment & Planning

We define your goals and audit your Microsoft 365 environment, ensuring your team is aligned and all prerequisites are addressed. This foundational stage sets the stage for a smooth and efficient transition.

### Detailed Assessment

Our experts evaluate your systems, security, and compliance, identifying gaps and opportunities for optimization. From data systems to licensing readiness, we provide a complete picture of how to prepare for Copilot.

### Actionable Roadmap

We deliver a tailored plan with clear steps to optimize your environment, address gaps, and train your team. This roadmap ensures seamless integration and sets you up for long-term success with Copilot.



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## The Ascend Defend Advantage

Powered by Microsoft

### Tailored Protection

As a Microsoft Solutions Security Partner, Ascend seamlessly incorporates premier solutions such as Microsoft Defender and Azure Sentinel into your IT infrastructure. Leveraging our expertise within the Microsoft ecosystem, our team configures and optimizes these solutions to fit your specific environment and security needs.

### Microsoft-Certified Specialists

Ascend operates two U.S.-based Security Operation Centers providing 24/7 monitoring and support. Our talented SOC team is backed by multiple prestigious Microsoft certifications, including Security Operations Analyst, Identity and Access Administrators, and Microsoft 365 Security Administration, among others. A high level of expertise ensures excellent service, as reflected in our glowing client testimonials.

### Expedited Priority Support

Our exclusive partnership with Microsoft support automatically ensures expedited issue resolution with preferred status. This means your tickets are handled with priority, starting at Level 2 (or Level 3 with justification), and providing comprehensive case management, escalation, and technical consultations for complex cases.



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