

# Endpoint

## Detection & Response

### Detection and response to device-based threats

Endpoint Detection and Response (EDR) detects and mitigates cyber threats on endpoints like desktops, laptops, and servers. EDR solutions continuously monitor endpoint activities, providing real-time visibility into potential security incidents and offering advanced capabilities such as threat hunting and behavioral analysis. In the event of a cyberattack, our security experts are alerted in real-time, allowing them to swiftly analyze the incident, contain the threat, and implement remediation measures to minimize the impact on your organization's systems and data.

## Services You Gain

### Configuration Management

Team Ascend ensures optimal configuration of EDR toolsets, aligning them with your specific needs and industry best practices.

### Proactive Monitoring and Threat Detection

Benefit from the combination of continuous monitoring and advanced threat detection tools that swiftly identify and respond to potential endpoint threats, such as phishing attacks, malware, and insider attacks.

### Remediation, Incident Response and Analysis

In case of a security incident, the managed service offers a defined incident response plan. Automated threat remediation and prompt action by the team minimize potential damage.

### Comprehensive Reporting and Integration

Clients receive regular reports on EDR performance, aiding in ongoing optimization and compliance efforts. The service can also integrate with other security solutions within your infrastructure for a cohesive and layered cybersecurity approach.



## The Ascend Advantage

### Experts You Can Trust

#### Award-Winning Team

Team Ascend's renowned experts are some of the best in the industry. Ascend consistently ranks among the top MSPs in the country, earning positions on award charts such as Channel Future's top 501 MSPs, the CRN MSP 500 & Elite 150, and Inc. 5000.

#### ITIL-Based Processes

Our unwavering mission is to maximize efficiency by making the onboarding, implementation, and rollout journey seamless and enjoyable. Leveraging the ITIL framework, we bridge the gap between security and compliance to enhance overall effectiveness.

#### Zero Trust Security Approach

Adopting a "trust no one" strategy safeguards your company information from the inside out. We'll implement continuous authorization, strict access controls and ongoing monitoring for your ultimate protection.



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