## Application

### Management

Agile and fortified IT for seamless growth

Applications play a critical role in driving business success making proper implementation vital. Seamless application management empowers your organization by optimizing application performance, enhancing security, and streamlining operations. By partnering with Ascend, you'll receive expert, dedicated support, allowing your business to focus on its core objectives while we handle your application needs.

#### Services You Gain

#### **Optimized Application Support**

Ensure your applications run smoothly and efficiently. Our team continuously monitors performance, identifies bottlenecks, and ioptimizes features to keep your applications at peak performance.

#### **Streamlined Operations**

Streamline your IT operations. We handle updates, maintenance, and troubleshooting, allowing your team to focus on strategic initiatives without being bogged down by technical issues.

#### **Dedicated Support**

Receive dedicated support from our experienced team. We provide timely assistance and expert guidance to address any application-related concerns, ensuring minimal downtime and maximum productivity.



# The Ascend Advantage

**Experts You Can Trust** 

#### **Award-Winning Team**

Team Ascend's renowned experts are some of the best in the industry. Ascend consistently ranks among the top MSPs in the country, earning positions on award charts such as Channel Future's top 501 MSPs, the CRN MSP 500 & Elite 150, and Inc. 5000.

#### **ITIL-Based Processes**

Our unwavering mission is to maximize efficiency by making the onboarding, implementation, and rollout journey seamless and enjoyable. Leveraging the ITIL framework, we bridge the gap between security and compliance to enhance overall effectiveness.

#### Zero Trust Security Approach

Adopting a "trust no one" strategy safeguards your company information from the inside out. We'll implement continuous authorization, strict access controls, and ongoing monitoring for your ultimate protection.



