

# Ascend 365

## M365 Licensing

*Simplify your Microsoft licensing and maximize value*

Managing Microsoft licenses can be complex and time-consuming, but it doesn't have to be. With Ascend365, we help you simplify that process so you can focus on running your business. Our expertise ensures you have optimal licensing, keeping spending efficient while maintaining compliance and efficiency. Beyond the initial contract you also gain year round dedicated support from our team of experts to assist you with your licensing.

### Services You Gain

#### **Cost Optimization & Transparency**

Eliminate unnecessary spend with expert insights into cost-saving opportunities and efficient license management.

#### **Ascend Expert Support**

Benefit from dedicated support with access to Microsoft Premier Support, troubleshooting assistance, and expert guidance.

#### **Annual Licensing Assessment**

Ensure your licenses align with business needs and compliance requirements with our proactive yearly reviews.

#### **Self-Service Portal**

Easily manage your licenses, billing, and renewals through intuitive self-service tools, backed by our expert assistance when needed.



## The Ascend Advantage

*Powered by Microsoft*

#### **Tailored Protection**

As a Microsoft Solutions Security Partner, Ascend seamlessly incorporates premier solutions such as Microsoft Defender and Azure Sentinel into your IT infrastructure. Leveraging our expertise within the Microsoft ecosystem, our team configures and optimizes these solutions to fit your specific environment and security needs.

#### **Microsoft-Certified Specialists**

Ascend operates 24/7 US-based NOCs and SOCs with additional monitoring from global cybersecurity experts. Our talented SOC team is backed by multiple prestigious Microsoft certifications, including Security Operations Analyst, Identity and Access Administrators, and Microsoft 365 Security Administration, among others. A high level of expertise ensures excellent service, as reflected in our glowing client testimonials.

#### **Expedited Priority Support**

Our exclusive partnership with Microsoft support automatically ensures expedited issue resolution with preferred status. This means your tickets are handled with priority, starting at Level 2 (or Level 3 with justification), and providing comprehensive case management, escalation, and technical consultations for complex cases.

