

Flexible

Onsite IT Support

**Expert IT experts & support
right at your doorstep**

Onsite IT Support provides dedicated technical assistance directly at your location. Whether you need help with everyday IT tasks or complex technical challenges, our expert engineers are there to ensure your systems run smoothly and efficiently. Our service includes regular scheduled visits and emergency support, ensuring your business experiences minimal downtime and maximum productivity.

Services You Gain

Cost-Effective IT Solution

Avoid the expenses and hassles of hiring and maintaining an in-house IT professional. Our service offers you the expertise of a full IT department at a fraction of the cost.

Consistent & Reliable Support

Work with your dedicated engineer who becomes familiar with your systems and staff, ensuring personalized and effective support. Plus, they have the backing of an entire team of IT experts.

Flexible Scheduling

Your engineer can handle everything from setting up printers and devices to configuring and managing complex networks and Microsoft 365 environments.

Emergency Service Calls

Get emergency support to address urgent IT issues. Our quick response minimizes downtime and ensures your business operations continue without significant interruptions.



The Ascend Advantage

Experts You Can Trust

Award-Winning Team

Team Ascend's renowned experts are some of the best in the industry. Ascend consistently ranks among the top MSPs in the country, earning positions on award charts such as Channel Future's top 501 MSPs, the CRN MSP 500 & Elite 150, and Inc. 5000.

ITIL-Based Processes

Our unwavering mission is to maximize efficiency by making the onboarding, implementation, and rollout journey seamless and enjoyable. Leveraging the ITIL framework, we bridge the gap between security and compliance to enhance overall effectiveness.

Zero Trust Security Approach

Adopting a "trust no one" strategy safeguards your company information from the inside out. We'll implement continuous authorization, strict access controls, and ongoing monitoring for your ultimate protection.



teamascend.com



Ascend
TECHNOLOGIES